

W 01906A-09-0283

ORIGINAL



0000101331

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 80625

Date: 7/27/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Glenn Last: Bailey

Account Name: Glenn Bailey

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sierra Vista

CBR:

State: AZ Zip: 85650

is:

Utility Company: East Slope Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. W-01906A-09-0283

From: Glenn Bailey [REDACTED]
Sent: Saturday, July 25, 2009 9:46 AM
To: Bradley Morton
Subject: Public Comment on East Slope Water's Surcharge Request

RECEIVED
JUL 27 P 12:07
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

In general, I support East Slopes request to charge more so that they can insure uninterrupted water service. I have been a customer since 1980 and have often wondered how they could adequately maintain their system with such low water rates. It now appears that they should have asked for higher rates a long time ago.

I do, however, object to the same amount (the surcharge of approximately \$19.55) being charged to each customer regardless of their usage. This is not fair to those of us who are apparently low water users (My usage last 12 months averaged 3,673 per month vs the 8000 per month stated as user average). My average cost over last 12 months was \$12.61 per month and would increase to \$32.16 per month. This is a 155% increase. The average users bill would increase from \$19.26 to \$38.81 per month, a 101% increase. The higher than average users get an even better deal.

If East Slope in fact needs more money, then I recommend that water usage rates be increased instead of a flat surcharge. This is both fairer and might encourage conservation!!

Glenn Bailey
[REDACTED]
[REDACTED]

End of Complaint

Arizona Corporation Commission
DOCKETED
JUL 27 2009
DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
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Utilities' Response: [REDACTED]

Investigator's Comments and Disposition:

Called consumer to acknowledge receipt of opinion.
End of Comments

Date Completed: 7/27/2009

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[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]